

Thank you for your interest in joining the Roeing Team! Roeing is a well-established full-service technology, engineering, and business solutions company serving western, central, and northern Indiana for the past 37 years. We serve a number of markets, including healthcare, education, government, manufacturing, retail, legal, and many others. Our daily mission is to help solve problems and enhance processes for our clients through applied technology so our clients have a solid operational foundation along with the flexibility to adapt to their rapidly changing business environments.

The following outlines the responsibilities of the System Engineer position. As a System Engineer, the primary focus will be supporting the technology infrastructure of a variety of clients. A detailed knowledge of this hardware and software is required in order to instruct clients and support their needs. The ability to apply general network and server infrastructure knowledge and then customize it for a specific business need is invaluable. In many cases, the System Engineer will review the business need, determine the solution, create the vision for the client and implement the solution. It is your responsibility to understand the client's business and their industry. As a consultant it is required that you can relate to management/owners as well as the IT staff if applicable. The most important aspect of the relationship is the ability to educate clients and show them how to implement technology solutions into their business therefore providing a business value.

Consulting Responsibilities

- Evaluate client's needs and determine the right technology solution to satisfy those needs
- Assist with preparing the Statement of Work when appropriate
- Present solutions to prospective customers
- Assist in each stage of the sales process in order to close the sale

Technical Specialization

- Thorough working knowledge of recent Microsoft Operating Systems from Windows 2003 to Windows 2016 server and related technologies
- Experience with configuring, supporting and troubleshooting Active Directory environments. (including Group Policy Objects)
- Solid understanding of Networking fundamentals including the ability to configure, support and troubleshoot Network related technologies like DHCP, DNS
- Solid understanding of switching and routing protocols including firewalls, edge devices and VLAN configuration
- Experience with major Microsoft Application Services including: Exchange Server, SQL Server
- Experience with Cloud Technologies – Office 365, Microsoft Azure, AWS
- Experience with Virtualization Technologies – VMWare and HyperV
- Experience with Server Hardware
- Experience with Storage Area Networks – designing, maintaining and supporting
- Experience with installing, configuring and supporting Backup and Disaster recovery solutions

Desired Qualities

- Self-motivated
- Quick to learn new technology
- Capability to multi-task
- Good communication skills: phone, writing, client presentation skills
- Good business appearance
- Ability to develop good relationships with customers and internal staff
- Understanding of the sales process

Certifications

- MCSA
- A+
- Network +
- Cisco Certified Network Associate (CCNA)
- VMware Certified Professional (VCP)

Education

- Bachelor's degree in a related field and/or a minimum of three years relevant experience in the Information Technology field

Additional Information

- Position will require limited evening and weekend work based on client activities
- Daily travel to client's locations will be necessary within a 75-mile radius
- Normal hours are between the hours of 8 a.m. and 5:00 p.m.
- Must be able to pass driving record background check

For interested candidates please email resume or questions to srocketts@roeing.com or ahagie@roeing.com